



Regulatory Agencies for Mortgage Lending Institutions

California Department of Real Estate (DRE)

Address: PO Box 187000, Sacramento, CA 95818-7000

Consumer Help: (916) 227-0864 or (916) 227-0863

Mortgage Questions and Complaints: (916) 227-0770

Fax: (916) 227-0777

Web site: www.dre.ca.gov

California Department of Corporations (DOC)

Address: Consumer Services Office, 1515 K Street, Suite 200, Sacramento, CA 95814

Phone: (866) 275-2677 or 866 ASK CORP

Web site (Consumer Complaint Form): www.corp.ca.gov/pdf/doc29.pdf

California Department of Financial Institutions

Email (Consumer Questions): consumer@dfi.ca.gov

Phone: (866) ASK-CORP or (866) 275-2677

Website (Consumer Complaints): <http://www.dfi.ca.gov/consumer/consumercomplaint.asp>

California Attorney General (Mortgage Fraud Division)

Phone (Voice): (800) 952-5225 (toll-free in CA) or (916) 322-3360

Phone (TDY): (800) 952-5548 (toll-free in CA) or (916) 324-5564

Fax: (916) 323-5341

Web site: www.corp.ca.gov/fsd/lic/

Office of the Comptroller of the Currency (Federal Agency OCC)

Address: Customer Assistance Group, 1301 McKinney Street, Suite 3450, Houston, TX 77010

Phone: (800) 613-6743

Fax: (713) 336-4301

Web site (Consumer Complaint Form): <http://www.occ.treas.gov/ConsumerComplaintform.pdf>

United States Department of Housing and Urban Development (HUD)

Phone (General Information): 1-800-FED-INFO or (800) 333-4636

Phone (Enforcement Center): (202) 708-2350

Web site (Consumer Alert): <http://www.hud.gov/consumer/index.cfm>